



What's Happening with WEESSN? Frequently Asked Questions – FAQs

What is the process for applying for WEESSN Plus Coaching?

We anticipate the WEESSN Plus Coaching Interest Form will be available in July and will be sent to all WEESSN programs. If you are interested in WEESSN Plus Coaching, please fill it out *if you meet at least one of the eligibility criteria below*.

1. Newly regulated programs
2. Programs with a new administrator
3. Programs not participating in YoungStar
4. Programs with a 2-star rating

After review, an application will be sent to you; completing the Interest Form does not guarantee a slot in the program. WEESSN Plus Coaching sessions are expected to begin in October.

Do current WEESSN providers need to "reapply" for WEESSN?

All programs currently enrolled in WEESSN, regardless of tier level, will automatically be part of WEESSN and will continue to have

- Free access to monthly and on-demand professional development
- Free access to [WISER](#) and [Civitas](#) resources
- Monthly WEESSN Wrap-up and Farm to ECE newsletters
- Free access to the Educator Assistance Program (EAP) through Dec. 31, 2024
- And more to come!

If I have a WEESSN coach now and I qualify for WEESSN Plus Coaching in the future, will I get to stay with my current coach?

In many cases, a program that qualifies for WEESSN Plus Coaching will be able to stay with its current coach. In some cases, programs may be assigned a new coach. Please note that programs will be asked to sign on to the new coaching protocol, which is expected to take 12-18 months to cover.

What about child care programs under new ownership? Same Director, but new owner/administration – is the program eligible for WEESSN Plus Coaching?

If a center's new owner (12 months or less) will be directly involved in the financial aspects of the program, the program would be eligible to apply for WEESSN Plus Coaching.

Is WEESSN Plus Coaching available to a family child care program if it employs an assistant or is the option only for FCCs working alone and without support?

Any regulated family or group program can apply for WEESSN Plus Coaching as long as it meets at least one of the eligibility criteria.

Do I have to meet all the criteria to qualify for WEESSN Plus Coaching (for example: if I am a new director at a five-star center, would I qualify?)

Programs need to meet *at least one* of the eligibility requirements to apply for WEESSN Plus Coaching. Here are some variations:

- New director in any center, regardless of the star level (non-participating, 2- 3- 4- or 5-star)
- Newly regulated program (regulated less than one year)

- Programs with a 2-star rating in YoungStar
- Programs not participating in YoungStar

How will providers find out about the new program?

The WEESN Wrap-Up newsletter will have details about WEESN and WEESN Plus Coaching. WECA will also provide additional outreach for programs not currently enrolled in WEESN.

Will there still be professional development trainings?

Yes! WEESN will continue to develop a full calendar of trainings in English and Spanish that can be viewed live to earn Registry credit or in a recorded format. In addition, WEESN is developing its WEESN Training On Demand offerings, which are available at any time for participants, and which earn Registry credit. More information will be shared in the training emails and in WEESN Wrap-Up. And, of course, the WECA Annual Conference Oct. 10-12 in Middleton will provide hours of engaging content in English and Spanish, plus opportunities to meet and build connections.

When will WEESN's free services end?

The additional services – ELV Alliance CORE, Kinside/LegUp, and Docs by Phone – will be stop being paid for by WEESN on June 30, 2024. The billing will transfer to the individual program. You will continue to benefit from the lower cost negotiated by WEESN.

ELV Alliance CORE

Child care management software can help save time and money and increase compliance. ELV Alliance CORE is an established software that has been customized for Wisconsin providers. WEESN continues to stay connected to the ELV Alliance CORE team. However, due to the decrease in available funding, WEESN will no longer cover the costs of ELV Alliance CORE software past June 30, 2024.

When your monthly WEESN coverage of the Alliance CORE child care management system ends, you will be invoiced by Early Learning Ventures via email to start paying that monthly fee on your own behalf. The fee is based on your child licensed capacity as follows:

- 0-8 children: \$10/month
- 9-30 children: \$25/month
- 31-60 children: \$50/month
- 61+ children: \$100/month

Payments for the Alliance CORE system can be made on the Provider Payment website or by calling ELV at 844-293-2820. You will need your ELV account number, which is included on the invoice you'll receive. Any questions can be directed to elvclientsupport@earlylearningventures.org.

LegUp/Kinside

Child care waitlist software can help save time and money. LegUp/Kinside has been a valuable tool in managing waitlist and registration fees for providers across Wisconsin. WEESN continues to stay connected to the Kinside team. However, due to the decrease in available funding, WEESN will no longer cover ongoing or initial license costs of LegUp/Kinside software past June 30, 2024.

If you currently enjoy free coverage through WEESN, you will be transitioned to Kinside's Transaction Fee Model on July 1, 2024. Kinside remains free for providers. Here is what to know:

- Private pay families will pay \$15 to join a provider's waitlist
- Subsidy eligible families will not be charged

Kinside will send reminder messages 60, 30, and 7 days before your subscription transfers to this new model.

Docs by Phone

We understand that access to healthcare can be a challenge and we have been pleased to offer telemedicine and teletherapy through WEESN. Due to the decrease in available funding, WEESN will no longer be covering the cost of Docs by Phone for one free member past June 30, 2024. The service will still be available to you if you would like to purchase it; if you already cover additional people, you will continue to pay as before.

To continue your access to this benefit, please fill out the form below that best meets your needs and send it to Tania Bonin at tbonin@optimabenefitsgroup.com. Tania's phone number is also listed below in case you would like to discuss your individual case with her.

Information about [Group Enrollment](#)

Information about [Individual Enrollment](#)

Tania Bonin

tbonin@optimabenefitsgroup.com

Financial Controller & Billing Specialist

Optima Benefits Group

1-585-506-4000 (option 3)

1-585-690-6381 (Cell M-F 9-4 EST)

Other insurance resources: We would also like to remind people to reach out to [Covering Wisconsin](#) to consider more comprehensive healthcare benefits. Information about insurance available via NAEYC can be found [here](#).

Is there any possibility of eligibility expanding to all again?

Given the current level of funding set in the state budget, we do not foresee an expansion of eligibility in the future. WECA would be ready to respond with additional services if additional funding were awarded.